

Total No. of Questions : 5]

PD2731

[6430]-81

M.B.A. - II

**403-HR-SC-HRM-05 : ORGANIZATIONAL DIAGNOSIS AND DEVELOPMENT**

**(2019 Pattern Revised) (Semester-IV)**

*Time : 2½ Hours]*

*[Max. Marks : 50*

*Instructions to the candidates:*

- 1) *All questions are compulsory.*
- 2) *Figures to the right indicates full marks.*
- 3) *Draw neat labelled diagrams wherever necessary.*

**Q1) Solve any five :**

**[10]**

- a) Define the term double loop learning.
- b) \_\_\_\_\_ teams are typically comprised of individuals who have a functional home base.
  - i) Effective teams
  - ii) Cross functional
  - iii) High performance team
- c) Expand the term PESTEL.
- d) Quality circles.
- e) A \_\_\_\_\_ list contains the things the group does not like about other group.
  - i) empathy
  - ii) positive feedback
  - iii) bug
- f) Shed Light on Trust issue in client consultant relationship \_\_\_\_\_ in short.
- g) Gestalt approach.
- h) Define OD.

**R.T.O.**

**Q2) Solve any two :**

**[10]**

- a) Managerial Grid.
- b) Role of consultant in OD intervention.
- c) What do you understand by Parallel learning structures?

**Q3) Solve any one :**

**[10]**

- a) Kurt Lewin suggested a systematic manner in which change can be brought about - Shed high on it.
- b) What are T- groups and how will they play an important role in overall development of the organization.

**Q4) Solve any one :**

**[10]**

- a) Walton's approach to Third-Party Peacemaking.
- b) Write short note on ;
  - i) Organization union and Partnering
  - ii) Sisc-Bosc Model

**Q5) Solve any one :**

**[10]**

- a) Jim is the CEO a newly setup manufacturing company, which of the leadership style he should exhibit - answer with the help of managerial grid.
- b) Discuss the crucial elements of action research which managers should consider while solving the problems in an organization.

